

Mission

The Senior Transportation Connection of Cuyahoga County is committed to providing comprehensive, efficient, and affordable transportation services for older adults.



Please have full address and phone number of your destination before calling to book transportation.

Offered in conjunction with:



Rev. 01/17/2018

Need a ride?
SENIOR
TRANSPORTATION
CONNECTION
of Cuyahoga County



Call 1-800-983-4782
at least 72 hours in
advance.

Who is eligible?

You must be at least 60 years of age or a disabled adult and a resident of Richmond Heights. You must be registered to participate.

Where can I travel?

You can travel in Richmond Heights and certain surrounding communities. Medical appointments take priority. Transportation is not available following certain medical procedures. Group Shopping Trips are on select days at selected grocers. Call for details.



Cost involved?

Yes. There is a \$5 each-way fare rate. Drivers collect fares on board. Exact fare amount must be provided, as drivers do not carry change. There is a limit of 1 round-trip or 2 one-way trips per week.

Services provided?

A curb-to-curb service is provided. You must be able to independently board and de-board with minimal assistance. Registered Personal Care Aides and Escorts are welcome to ride at no cost.

General Information

- Rides can be scheduled from 3 business days to 2 weeks in advance. Call center is open 7 a.m. - 5 p.m.
- Cancellations are required by 7 a.m. the day of your trip.
- Vehicle arrival may be 20 minutes before/after your scheduled pick-up time.
- Transport available from 8:30 a.m. to 3:30 p.m., Monday through Friday.

