

## Recycling

### The city will no longer collect recyclables January 1, 2019.

Recycle bins at the city service department will no longer be available.

Paper recycling is available at schools. Look for the recycle bin out back to recycle paper or cardboard only.

For more information about recycling opportunities, contact the Cuyahoga county solid waste district web site [cuyahogarecycles.org](http://cuyahogarecycles.org).

Carts will start being delivered the week of January 7th. It will take the entire week to complete all deliveries. Please do not call about delivery time.



**THINK GREEN®**



6705 RICHMOND RD  
GLENWILLOW OH 44139

## IMPORTANT TRASH COLLECTION INFORMATION FOR 2019

Welcome to **New Waste Collection service** brought to you by Waste Management of Ohio and the City of Richmond Heights. As your waste service provider, the Waste Management Team looks forward to bringing you courteous and dependable curbside collection. In this guide, you will find instructions and information about your waste services. If you have a question not covered in this guide, please call the Waste Management Customer Service Center at 1-866-797-9018. You may also email your inquiries or requests to [CustomerService\\_MIOHIN@wm.com](mailto:CustomerService_MIOHIN@wm.com). **We are happy to assist you!**

### Automated Trash Collection Program for Richmond Heights

Trash will now be collected throughout the entire city with an automated truck. To collect your trash it must be in the cart provided by Waste Management. The new cart will be delivered to your home the week of January 7th. The cart will be left at the end of your driveway please wheel it to your home on the day of delivery. On Monday January 14th wheel your cart out for service.

If you wish to get rid of your old trash cans place them inside the cart or mark them with tape to be taken away on trash day.

### Waste Collection Guidelines

As residents of the Richmond Heights, you will receive residential waste collection once per week. Please observe the following guidelines to keep your collection service running smoothly.

- Bag and tie your trash inside the 96 gallon cart.
- Place your trash cart within three feet of the curb in front of your residence the night before your scheduled collection day with the lid opening facing the street.
- Yard waste is to be bagged or bundled no more than 48" in length.
- **Place yard waste in cart.**
- **Cart is to be completely full before leaving items outside of cart.**

### Placing Your Cart Out for Collection

First, make sure the lid is closed. Then grab the handle and use the convenient "tilt and go" bar feature (between the wheels at the rear of the cart), to tilt the cart back slightly. Now, safely and easily push or pull the cart. The cart is designed to withstand dragging, however, for ease of use, tilt and roll! **DON'T FORGET:** Always close the lid before moving. Pull the cart uphill, and push the cart downhill.

Your cart should be placed out at the curb by 7:30 A.M. on your scheduled collection day. Your cart should be placed three feet from the roadway with the handles facing toward your home and the lid opening toward the street. Do not place your cart in the street.

**Do not place your cart close to obstructions such as mailboxes, utility poles, fire hydrants or parked cars.**

### Always Close the Lid

Always keep the lid closed to keep animals, rain, snow, and ice out, and keep the refuse, recyclables and odors in.



## Pick Up Schedule

The entire city will be serviced on Monday

- **PLACE YOUR CARTS OUT BY 7:30 A.M.**
- **FILL YOUR CART FIRST.** Cart must be filled completely with trash and or yard waste, before extra cans or bags may be placed outside the cart.



Cart must be filled before extra cans or bags are placed outside the cart.

- **Place the front opening towards the street and the wheels toward your home.**
- Please keep a minimum of 3 feet of space between cart and other items.



- Carts must be within 3 feet of the curb.
- **Please do not park your car in front of cart on pick up day.**
- **Do not place your cart close to obstructions such as mailboxes.**

### Remove Your Cart After Collection

In order to help maintain the appearance of your neighborhood, please remove your cart promptly after having been serviced. If possible the cart should be stored inside of a garage. Be careful not to store your cart close to a furnace, fireplace, grill or other source of excessive heat.

### Caring for Your Carts

The trash cart is designed for ease of maintenance. To clean, simply rinse with water from time to time and let it dry in sunlight with the lid open. Do not place paints, solvents, acids, gasoline, oil, hot ashes, medical, exposed needles, sand, soil, rocks or concrete in your cart.

### Questions?

Should you have questions regarding your service, cart or payment please contact Customer Service Monday thru Friday 7:30 AM to 5:30 PM at **1-866-797-9018** or [customerservice\\_miohin@wm.com](mailto:customerservice_miohin@wm.com)



## Waste Collection

### Bulk Items - Call in and Schedule Bulk Collection

Waste Management will also collect bulk items during your scheduled day. We ask that you be patient. Bulk items are objects too large for one person to handle, and typically include the following:

- Carpet – Please cut, roll and tie the carpet in lengths no greater than four feet.
- Appliances – Please remove appliance doors. You are responsible for safe evacuation of Freon®\*
- Large Screen TVs
- Furniture
- Mattresses, box springs and cloth furniture must be double wrapped in plastic with duct tape to ensure safety of our people due to bed bug outbreaks. Bags can be purchased at Lowe's, Home Depot, or Amazon.
- Lumber Products – Please bundle and tie wood products in lengths no longer than four feet and 40 lb bundles.
- **\* All items containing (CFC) Freon® must have the documentation of CFC being removed by a licensed technician prior to pick up by WM.**

### Unacceptable Waste

Waste Management accepts most household waste, including food, paper, plastic, cardboard, small manufactured items and appliances. However, there are some materials we cannot accept. These include:

- Anti-freeze
- Car parts
- Batteries
- Propane tanks
- Dirt, gravel, rock & sod
- Riding mowers
- Concrete and cement (in any form)
- Gasoline
- Insecticides
- Paint cans with paint residue
- Bricks and roofing shingles
- Stones
- Cleaners and Solvents
- Tires

### Observed Holidays

If a holiday falls on a weekday, your collection day will be moved to the next day.

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day



Call customer service at 866-797-9018 to schedule your bulk item.

## Richmond Heights 2019 Collection Schedule

### Collection Days

JANUARY 2019							FEBRUARY 2019							MARCH 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
		1	2	3	4	5						1	2							1	2
6	7	8	9	10	11	12	3	4	5	6	7	8	9	3	4	5	6	7	8	9	
13	14	15	16	17	18	19	10	11	12	13	14	15	16	10	11	12	13	14	15	16	
20	21	22	23	24	25	26	17	18	19	20	21	22	23	17	18	19	20	21	22	23	
27	28	29	30	31			24	25	26	27	28			24	25	26	27	28	29	30	
APRIL 2019							MAY 2019							JUNE 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
		1	2	3	4	5	6				1	2	3	4							1
7	8	9	10	11	12	13	5	6	7	8	9	10	11	2	3	4	5	6	7	8	
14	15	16	17	18	19	20	12	13	14	15	16	17	18	9	10	11	12	13	14	15	
21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22	
28	29	30					26	27	28	29	30	31		23	24	25	26	27	28	29	
														30							
JULY 2019							AUGUST 2019							SEPTEMBER 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
		1	2	3	4	5	6					1	2	3	1	2	3	4	5	6	7
7	8	9	10	11	12	13	4	5	6	7	8	9	10	8	9	10	11	12	13	14	
14	15	16	17	18	19	20	11	12	13	14	15	16	17	15	16	17	18	19	20	21	
21	22	23	24	25	26	27	18	19	20	21	22	23	24	22	23	24	25	26	27	28	
28	29	30	31				25	26	27	28	29	30	31	29	30						
OCTOBER 2019							NOVEMBER 2019							DECEMBER 2019							
S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	S	M	T	W	Th	F	S	
		1	2	3	4	5						1	2	1	2	3	4	5	6	7	
6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14	
13	14	15	16	17	18	19	10	11	12	13	14	15	16	15	16	17	18	19	20	21	
20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28	
27	28	29	30	31			24	25	26	27	28	29	30	29	30						

### Waste Management will be closed on the following 2019 Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

If your service day falls on or follows one of these observed holidays, your service will be delayed by one day for that week only.

(Friday services will be performed on Saturday).

**THINK GREEN.®**