

SENIOR TRANSPORTATION CONNECTION

2019 ANNUAL REPORT



HUNTINGTON SPONSORS STC ANNUAL MEETING IN NORTH OLMSTED

The STC Annual meeting was May 15, 2019 at North Olmsted Senior Center, with 90 guests. The program covered the city's history in forming accessible transportation for seniors, from retired administrator Don Copeland and past STC Board member North Olmsted Mayor Kevin Kennedy.

STC welcomed Huntington as exclusive sponsor, the first ever for our annual meeting. Pictured from left are STC Executive Director Janice Dzigiell, Dan Fischer & Ken Glanc from Huntington Insurance, North Olmsted Senior Center Administrator & STC Board member Jacqueline Chavez-Anderson.



Mt. Sinai Health Care Foundation Visits STC



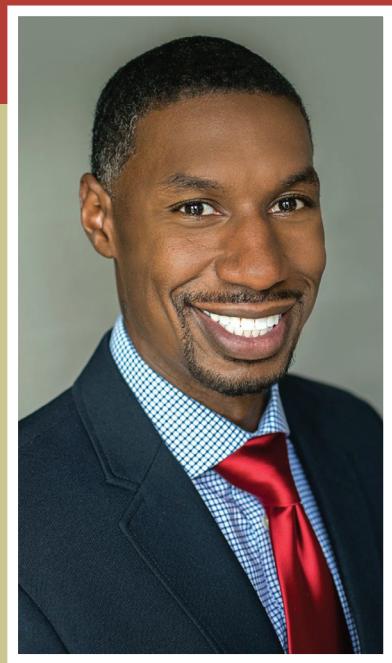
STC welcomed board members from The Mt. Sinai Health Care Foundation for a site visit in October, 2019. The group inspected vehicles, toured the Call Center and together we discussed STC's goals. The Transit Connect that the foundation helped STC purchase in 2017 was on site for the tour.

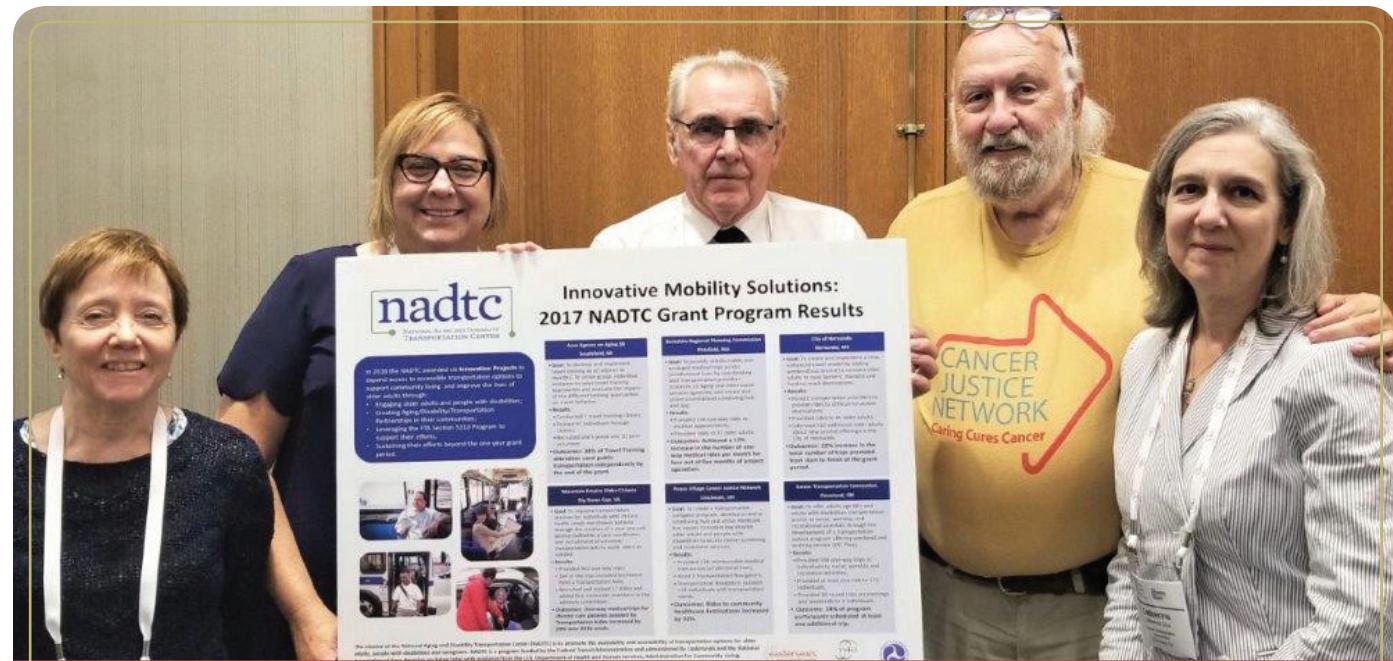
STC was founded 14 years ago, when local transportation providers began exploring shared services. The Mt. Sinai Health Care Foundation commissioned a transportation study to analyze the impact of the access problem for seniors. The results established the STC model of partnership that reflects the needs and budgets of the contracting municipality or agency. The foundation remains an advocate for seniors and accessible transportation. It awarded another three-year operating grant to continue supporting STC's essential operations.

Dwayne Brake Represents Greater Cleveland Food Bank on STC Board

In July, STC welcomed its newest Board of Directors member, Dwayne Brake, appointed to the board by Cuyahoga County Executive Armond Budish. Dwayne is Vice President of Operations at Greater Cleveland Food Bank, where he has worked since 2010, after leadership roles in retail logistics and operations. He holds a B.S. in merchandising management from Michigan State University, along with certifications in Lean Six Sigma.

Dwayne is an expert in improving operations efficiencies and strategic planning. STC welcomes his business expertise, and representation from an organization that aligns with STC's mission. Many passengers rely upon STC to connect to a hot nutritious meal, pick up produce and staple products at their local senior center, or shop for groceries.





Transportation is a Hot Topic at July National Conference

STC joined the National Aging and Disability Transportation Center NADTC Grantee Peer-to-Peer Exchange during The National Association of Area Agencies on Aging [n4a] Conference through July 31, 2019. Catherine Ciha [right] joined colleagues from around the U.S. to share information, strategies and challenges in transportation for older adults and those needing access to healthcare.

Remember the Polar Vortex?

STC drivers are ready and road-worthy, no matter what the weather. January 30, 2019, pictured from left] Edwin Carder, Dave Oress, Angela Miller & Doc Bowen helped Western Reserve Area Agency on Aging [WRAAA] address emergency transportation during the peak Polar Vortex. WRAAA operated an emergency help line, and our drivers delivered blankets and hot meals, or gave rides to warming centers. STC also remained open for its regular business during the weather emergency, because seniors have appointments they cannot miss.

 **Our Mission**
We provide choices for
people to live independently
in the place they want to call home.



2019 BOARD OF DIRECTORS

Julie Rittenhouse, Chair
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Ursuline College

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Community Volunteer

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Fatima Family Center

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Greater Cleveland Neighborhood Centers Association

Karen Y. Webb
Western Reserve Area Agency on Aging

Stephen Wertheim
Community Volunteer

Eleanor Steigman, Ex-Officio
Honorary Lifetime Board Member

Janice M. Dzigel, Executive Director
Senior Transportation Connection

2019 Affiliates

Benjamin Rose Institute
Adult Day Program
Rose Centers for Aging Well
Partial Hospitalization Program
City of Beachwood
City of Bedford
City of Broadview Heights
City of Cleveland
City of Lakewood
City of Lakewood Lyft Partnership
City of Maple Heights
City of Middleburg Heights
City of North Olmsted
City of North Royalton
City of Richmond Heights
City of Shaker Heights
City of Solon
City of University Heights
Community Partnership on Aging
City of Highland Heights
City of Lyndhurst
City of Mayfield Heights

City of South Euclid
Village of Mayfield
Cuyahoga County Division
of Senior & Adult Services
Options Program
Greater Cleveland
Regional Transit Authority
Olmsted Falls
Olmsted Township
Opportunities for Ohioans
with Disabilities [formerly
Vocational Rehab Services]
Orange Community
Education & Recreation
City of Pepper Pike
Orange Village
Village of Gates Mills
Village of Hunting Valley
Village of Moreland Hills
Village of Woodmere
Village of Chagrin Falls
Western Reserve Area Agency
on Aging [WRAAA]

2019 Support

We thank our donors of \$1,000 or more:

The Andrews Foundation
Buckingham, Doolittle
and Burroughs
The Cleveland Foundation
CareSource
Community West Foundation
Mr. & Mrs. Doug DeRose
Ms. Janice Dzigel
and Dr. Karen Ishler
Harry K. and Emma R. Fox
Charitable Foundation
Mr. & Mrs. Henry* Goodman
ITN Rides in Sight
Jewish Federation of Cleveland
Legacy Village Lyndhurst Fund

Dr. Gilbert Lowenthal
The Milton and Tamar Maltz
Family Foundation
McGregor Foundation
The Mt. Sinai
Health Care Foundation
Mr. David and
Mrs. Barbara Zaas Partington
Mr. & Mrs. James Ratner
Ms. Julie Rittenhouse
United Way of Greater Cleveland
World West Properties
The Zaas Family Foundation
*Deceased

Statement of Financial Position

	[Unaudited] 2019	December 31 2018	[Audited] 2018
ASSETS			
Cash & Cash Equivalents	\$316,172	\$168,360	
Accounts Receivable	153,827	263,523	
Grants Receivable	–	225,826	
Other Receivable	9,900	2,404	
Prepaid Expenses	–	40,645	
Other Current Assets	39,631	119,091	
TOTAL CURRENT ASSETS	519,530	819,849	
PROPERTY, PLANT & EQUIPMENT	2,904,566	2,660,966	
Accum. Deprec.-Fixed Operating Assets	(1,916,409)	(612,113)	
Total Fixed Assets	988,156	1,048,853	
TOTAL ASSETS	1,507,687	1,868,702	
LIABILITIES & EQUITY			
Payables	160,415	116,220	
Credit Card	31,576	–	
Short-Term Notes & Loan Payables	184,866	185,000	
Current Portion of Long-Term Debt	6,620	121,510	
Other Current Liability	191,486	56,504	
TOTAL CURRENT LIABILITIES	383,478	479,234	
LONG TERM LIABILITIES			
Long-Term Notes & Loan Payables	565,354	531,593	
Equity	558,854	857,875	
TOTAL LIABILITIES & EQUITY	1,507,687	1,868,702	
NET ASSETS			
Unrestricted	558,854	632,314	
Temporarily Restricted	–	225,561	
TOTAL NET ASSETS	558,854	857,875	
TOTAL LIABILITIES & NET ASSETS	\$1,507,687	\$1,868,702	



SENIQR

TOTAL REVENUE & SUPPORT



Program Revenue	79.9%
Contributions & Grants	16%
Other Income	4.1%

PROGRAM SERVICE EXPENSES



Transportation	59.5%
Call Center	5.8%
Management & Administration	34.3%
Development & Special Events	.4%

Paul Strachan and Marti Pytel represent STC at the Great Northern Mall Senior event promoting accessible transportation. STC frequently participates in community events and health fairs throughout the county.

Statement of Activities

FOR THE YEAR ENDED DECEMBER 31, 2019 [UNAUDITED] WITH COMPARATIVE TOTALS FOR 2018 [AUDITED]

	2019	2018	
	UNRESTRICTED	TOTAL	TOTAL
PUBLIC SUPPORT & REVENUE			
Program Revenue	\$2,937,788	\$2,937,788	\$2,767,637
Federal & Transit Authority [FTA] Assistance	179,834	179,834	476,729
Grants	374,343	374,343	295,915
Donations	65,450	65,450	148,975
Other Income	274,454	274,454	79,376
Net Assets Released from Restrictions	—	—	408,140
TOTAL REVENUE & SUPPORT	3,831,872	3,831,872	3,768,632
FUNCTIONAL EXPENSES			
Program Services			
Transportation Services	2,289,583	2,289,583	2,704,857
Call Center Services	224,265	224,265	322,739
Total Program Services	2,513,848	2,513,848	2,610,346
Supporting Services			
Management & Administration	1,350,082	1,350,082	614,740
Grant Development Expenses	14,558	14,558	199,791
Total Supporting Services	1,364,640	1,364,640	704,272
TOTAL FUNCTIONAL EXPENSES	3,878,489	3,878,489	3,842,127
OTHER REVENUE [EXPENSES]			
Gain [Loss] on Disposal of Fixed Assets	[2,555]	[2,555]	3,523
Total Other Revenue [Expenses]	[2,555]	[2,555]	3,523
CHANGE IN NET ASSETS	[49,172]	[49,172]	144,868
NET ASSETS, Beginning of Year	1,048,853	1,048,853	943,343
NET ASSETS, End of Year	\$999,680	\$999,680	\$1,088,211



INDICATOR	2018	2019	CHANGE
Registered Riders	13,512	14,617	8.18%
New Riders	2,043	1,777	-13.02%
Trips Provided	128,003	144,983	13.27%
Total Miles Driven	1,128,569	1,298,406	15.04%
Average Miles Per Vehicle Per Day	121	123	1.65%

DASHBOARD INDICATORS

SENIOR
TRANSPORTATION
CONNECTION

United Way of
Greater Cleveland



www.ridestc.org